



## Care Independence

Chair Model: .....

Serial Number: .....

User Name: .....

*The chair model and serial number  
are located on the label on the chair frame*

Care & Independence Ltd is a UK manufacturer registered with MHRA as a Class 1 Medical Device Manufacturer and meets the essential requirements set out in the Medical Device Regulation 2017/745.

These devices are designed and manufactured to meet or exceed BS EN 10535:2021 for the transfer of disabled persons and are designed and manufactured by Care & Independence, a certified ISO9001:2015 organisation.

### Declaration

Care & Independence Ltd, declares under its sole responsibility that the aforementioned products to which this declaration relates, and which bear the CE marking, are in conformity with the applicable requirements in Medical Device Regulation 2017/745 as stipulated in the laws of the Member States.

THIS USER GUIDE IS APPLICABLE  
FOR THE FOLLOWING  
COMFORT VALUE® BATHING PRODUCTS:

CVTIS: COMFORT VALUE® Tilt-in-Space  
Shower Chair

The COMFORT VALUE® TIS Shower Chair is designed to be used as attendant operated.

The standard CVTIS chair is only supplied in one configuration, with the option of additional parts being purchased separately. Please contact Care & Independence concerning additional parts.

ISSUE DATE: 15/03/24  
VERSION: UG/CVTIS-EN03  
STATUS: APPROVED  
AUTHORISED BY: Technical Director

  
.....  
J. ASH

## 1. GENERAL



### WARRANTY:

The COMFORT VALUE® bathing products covered in this User Guide have been awarded a ONE YEAR WARRANTY on the stainless steel frame and a TWO YEAR WARRANTY on all other components. Any manufacturing defect will be rectified free of charge. Product damage through wear and tear, neglect or accidental damage is not covered by the warranty.

## 2. BATHING CHAIR SAFETY



### 2.1 GENERAL:

- 2.1.1. Only competent persons should ever use bathing equipment.
- 2.1.2 A risk assessment **must** be completed before using the chair.
- 2.1.3 It is essential that the equipment is fit for purpose; the correct size and type of chair for an individual is essential to ensure the safety and comfort of the user.
- 2.1.4 Product care and inspection instructions should be followed at all times.
- 2.1.5. **No bathing equipment must ever be used to lift more than its rated load** (see label).
- 2.1.6 We advise that vulnerable users are not left unattended when using this equipment.
- 2.1.6 **If there is any doubt about equipment safety, remove the equipment from use until checked and authorised for use by a competent person.**



### 2.2 BATHING EQUIPMENT INSPECTION:

Care & Independence recommend pre-use equipment checks by a competent person to ensure the equipment is free from defects.

## 3. DAMAGED OR FAULTY BATHING PRODUCT



Care & Independence have a strict *Returns & Repair Procedure* to ensure the safety of all involved.

Please **do not** send bathing products back without completing the Return/Repair form.

## 4. PRODUCT CARE



### 4.1 GENERAL CARE:

- 4.1.1 Gas struts should be inspected and lubricated where necessary - if in doubt, please contact your supplier.
- 4.1.2. Discolouration to some materials or fading labels may occur as a result of use over time.

NOTE: It is a recommended that the product label remain legible throughout the product's working lifetime but is not currently a statutory requirement.



### 4.2 CLEANING THE EQUIPMENT:

- Clean seat, vinyl parts and frame with a damp cloth together with a mild soap solution or cleaning agent.
- **Do not use bleach or agents containing bleach.**
- Towel dry after use. Any materials should be disposable and dealt with in an environmentally-friendly manner.
- Keep castors / wheels free from limescale, soap, hairs and fibres.



### 4.3 DECONTAMINATION:

Please be aware of any infection control policies that may in force locally or appropriate to multi-user scenarios.



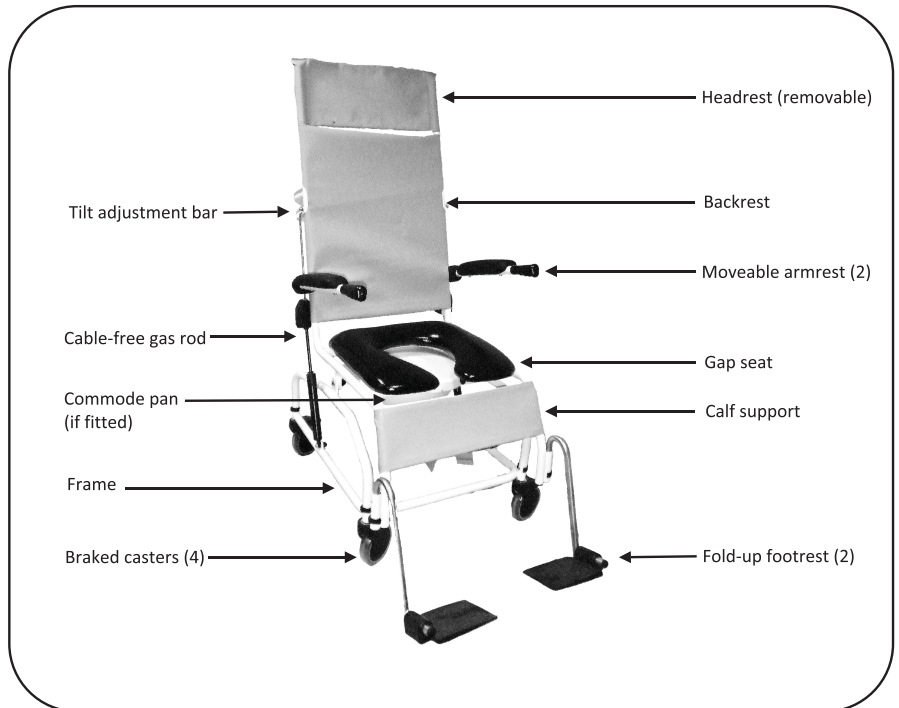
#### FURTHER INFORMATION:

Available to download from our website

- Returns & Repair Procedure


## 5. GETTING TO KNOW YOUR CHAIR

### 5.1 THE TILT-IN-SPACE STYLE



### 5.2 PRODUCT LABELS EXPLAINED

There is one label associated with each product. Made from coated polyester for durability in wet environments, it is located on the cross frame beneath the seat.

 <b>Care Independence</b>	MPC
	PRODUCT CODE
	MAXIMUM USER WEIGHT
DATE	
SERIAL NUMBER	
CONTACT DETAILS	

## 6. OPERATIONAL INSTRUCTIONS

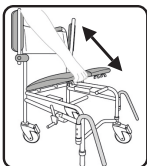
Please read this User Guide carefully before using the CVTIS chair.

Any person who is likely to use the equipment needs to familiarise themselves with the user instructions.

### 6.1 SEATING

#### 6.1.1 Removal and Fitting.

The chair is fitted with a gap front / horseshoe seat as standard, secured with grey snap-on clips.



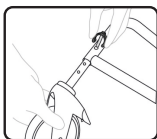
To remove the seat: pull seat upwards sharply.

To fit the seat: align the snap-on clips and push and/or press down firmly.

#### 6.1.2 Adjusting the Seat Height

- Remove the pin clip from the leg.
- Select the desired seat height by sliding out the leg from the frame (This is a telescopic action).
- Refit pin clip.
- Repeat the adjustment for the other legs.
- Ensure all legs are adjusted equally.

**NOTE:** Height adjustment can only be achieved when the chair is not in use.



### 6.2 BACKREST

#### 6.2.1 Fitting & Removal

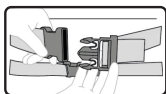
The backrest is not fixed to the main frame of the chair.

To remove / fit the backrest:

- Undo all of the plastic side-pinch buckles on the straps.
- Slide over the backrest upright tubes.

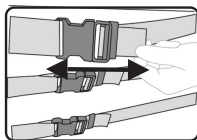
To Replace the backrest:

- Slide over the backrest upright tubes.
- Secure all of the plastic side-pinch buckles on the straps.



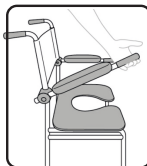
#### 6.2.2 Tension Adjustment

The tension of the backrest can be adjusted to suit the individual user by simply loosening or tightening the back straps as required.



### 6.3 ARMRESTS

The armrest is a self-supporting arm. The armrests must not be used to help manoeuvre the chair, push handles are supplied for this reason.



To raise the arm:  
lift / fold upwards.

To lower the arm:  
pull / fold downwards.

### 6.4 FOOTREST

Do not stand on the footrests as this may result in the chair tipping. The footrests have been designed to be removed or folded away to ease access to and from the chair.

#### 6.4.1 Removal

The footrest is designed to swing away. It is detachable by a simple single-handed operation.

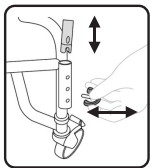
To lock: The footrest is locked in place by a V-groove and a plastic clip.

To remove the footrest: lift upwards.

#### 6.4.2 Adjustment

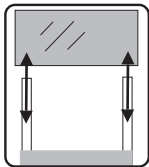
The footrests are adjustable in height:

- i. Remove the footrest from the frame by pulling upwards.
- ii. Remove the black pin on the side footrest socket.
- iii. Refit pin in required hole.
- iv. Refit footrest.



#### 6.5 HEADREST

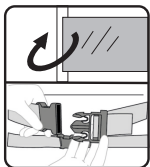
The headrest is not fixed to the main frame of the chair.



To remove / fit the headrest:  
slide over the backrest upright tubes.

#### 6.6 CALF SUPPORT

The calf support is not fixed to the main frame of the chair.



To fit:

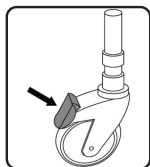
- i. Wrap around the calf support tubes.
- ii. Secure clunk-click buckles.

To remove:

- Repeat fit process in reverse order.

#### 6.7 BRAKED WHEELS & CASTORS

Attendant chairs are fitted with brake castors (identified by a red pedal). This is a foot-operated brake.

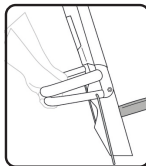


Operation:

- i. Press down with the toe of the foot onto the front of the pedal to operate the brake.
- ii. Push back on the pedal to release.

#### 6.8 Tilt Recline Operation

The tilting mechanism is operated via a full width bar located below the push handle.



- i. Pull the release handle upwards.
- ii. Holding the operating bar and handle, push down until the desired recline angle is achieved.
- iii. Release the operating bar to lock position.
- iv. Reverse the previous action to return the chair to upright position.

**NOTE:** The chair requires the service user sat in the chair to operate correctly as the tilting mechanism is pre-set to assist in returning the chair to the upright position.

## 7. ACCESSORIES

Where any accessories have been ordered, they will be dispatched with the chair and when appropriate, already fitted into place for your convenience.

A separate User Guide will accompany accessories.



# Comfort VALUE<sup>®</sup> USER GUIDE

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Monday - Friday 08.30 -17.00



*If a third party supplier has provided the equipment, you may like to write their contact details here:*



SCAN QR CODE FOR;

- Product information
- User Guide



Free product training is also offered. Please contact us for further information.



- Expert advice
- Full support



- Faded label replacement
- Chair repair

